## THE ARTIFACTS OF CULTURE CHANGE 2.0

RESIDENT-DIRECTED LIFE

For each Item, check the column

1. New residents and their families are welcomed\* by

team members/managers, introduced to the home, and educated about the home's culture change philosophy

of enhancing residents' control over their lives, rights, amenities available, and choice of schedules.

The home offers at least one of the following styles of dining that provide for resident choice: Restaurant style where residents' orders are taken; Buffet style where

residents help themselves or tell team members what they want;Family style where food is served in bowls on dining tables where residents help themselves or

3. Each meal is available for at least 2 hours, and residents

can come and go when they choose. (Refer to CMS

food per their preferences and abilities (in addition to

F809 Frequency of meals, Alternate dining times)

5. Snacks/drinks are easily available for residents at all

6. In addition to snacks (described in #5), residents can

order food from the kitchen 24 hours a day, and team

Frequency of meals / snacks at bedtime)

times without having to ask, i.e., in a stocked pantry, refrigerator or snack bar. (Refer to CMS F809 –

4. Residents are supported to prepare and/or serve

that represents your home.

receive assistance.

cooking groups).

ARTIFACTS OF CULTURE CHANGE 2.0

CURRENT NUMBER OF RESIDENTS

PARTIALLY IMPLEMENTED

Not a currer

Not a current practice

Not a current

Not a current practice

Partially

Partially Implemented

FULLY IMPLEMENTED

STATE/OTHER

Originally funded by CMS 2006.

2.0 version funded by State of Maryland CMP grant 2021.

Also, now Artifacts of Culture Change – Assisted Living (ACC-AL)

A self-assessment, benchmarking inspirational, educational, implementation tool.

Simple tally/percentage format:

- Fully implemented
- Partially implemented
- Not a current practice

A measurement tool - shows improvements/data for research - before and after culture change implementation. Could be added to the 5-Star Rating system....

CMS regulation references showing support of culture change practices.

Guidance document explaining

practices such as welcoming, life stories, real foods, Dining Practice Standards, LSC 2012

allowances for chairs in halls, no locked living areas, privacy-enhanced shared rooms, move-in process, families as care partners/not visitors, troubleshooter, and non-institutional language.

## Artifacts Sections/ Goals for Transformed Culture

- Resident-directed Life
- Being Well Known
- Home Environment and Accommodation of Needs and Preferences
- Family and Community
- Leadership and Team Member Engagement

All at the Artifacts web page...

www.pioneernetwork.net/artifactsculturechange

Get the ACC 2.0 and its Guidance, ACC-AL and its Guidance, tutorial videos, links to free resources, links to educational webinars and much more.



