AMERICAN RESCUE PLAN ACT (ARPA)

Residential Care / Assisted Living Facility Operator COVID Expense Reimbursement

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www.health.mo.gov



- Missouri was awarded roughly \$2.3 billion in federal grants in response to the pandemic for a variety of initiatives.
- Every State Department was asked to develop programs to utilize these funds.
- DHSS was asked to develop two programs utilizing ARPA funds. One of those programs was to reimburse Residential Care and Assisted Living facilities for operating expenses associated with pandemic response that directly related to preparing preventing, and responding to the pandemic.

- \$10 million was appropriated for this program
- Expenses must have been incurred between April 1, 2021 and March 31, 2022.
- Expenses eligible for reimbursement include:
 - Payroll costs
 - Training and orientation
 - Operational supplies

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• What Expenses are Applicable for each reimbursement category?

- Payroll costs an increase in payroll paid directly to staff or a staffing agency include:
 - Wage rate increases
 - Overtime pay
 - Bonuses sign-on and retention

- Training and orientation
 - Staff orientation
 - Disease prevention and response training
 - Software training
 - Other trainings that supported the facility's planning, preparing and response to the pandemic

- Operational supplies
 - Personal protective equipment
 - Cleaning supplies
 - Sanitation company services
 - Software used in tracking COVID-related information
 - Employee incentives (i.e., gift cards, etc.)
 - Employee background check fees
 - Appliances
 - Visitation aids (i.e., tablets for virtual visits; physical barrier equipment, such as Plexiglas for in-person visits; etc.)
 - Portable fans, air cleaners, filtration systems, etc.
 - Other items that supported the facility's planning, preparing and response to the pandemic

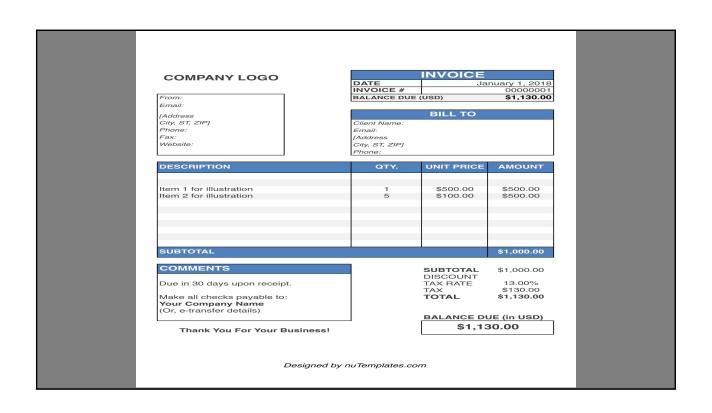
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What documentation is required for each reimbursement category?

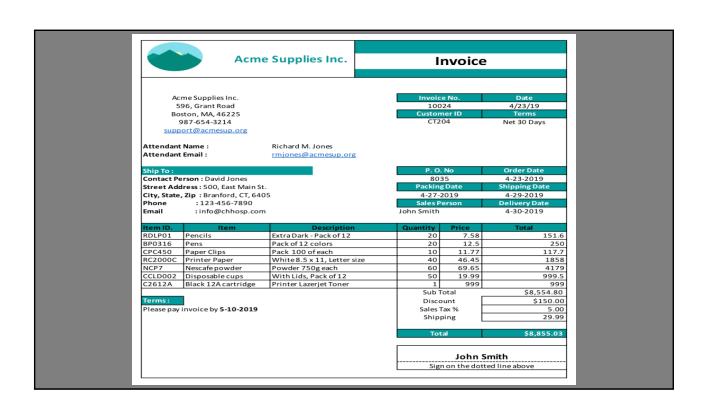
- Payroll costs
 - Required supporting documentation:
 - ☐ Direct Pay
 - Missouri Division of Employment Security, Unemployment Insurance Tax, Quarterly Contribution and Wage Report (MODES-04) for calendar quarter 1 of 2020 and all eligible quarters for which an increase in expenses occurred and reimbursement is being requested
 - Quarter 1 of calendar year 2020 (January 1, 2020 March 31, 2020)
 - ➤ Quarters 2—4 of calendar year 2021 (April 1, 2021 December 31, 2021)
 - Quarter 1 of calendar year 2022 (January 1, 2022 March 31, 2022)
 - ☐ Staffing Agency
 - ➤ Paid staffing agency invoice(s)

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- Training and orientation
 - Required supporting documentation:
 - Paid vendor invoice(s)



- Operational supplies
 - Required supporting documentation:
 - Paid vendor invoice(s)



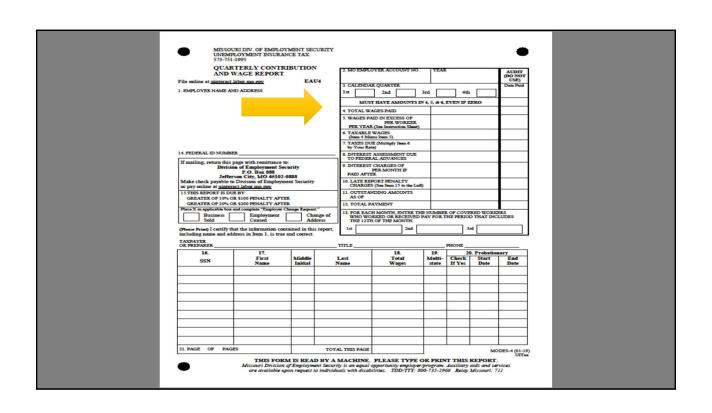
- What format is acceptable for submitting supporting documentation?
 - DOC, DOCX, PDF, XLS, XLSX, JPEG, JPG, BMP, GIF and PNG

- What timeframe is considered pre-COVID, for the purpose of documentation, to show an increase in payroll costs paid direct to employees?
 - For the purpose of documentation to show an increase in payroll costs, operators must submit the Missouri Division of Employment Security, Unemployment Insurance Tax, Quarterly Contribution and Wage Report (MODES-04) for the first calendar quarter of 2020 (January 1, 2020 March 31, 2020).

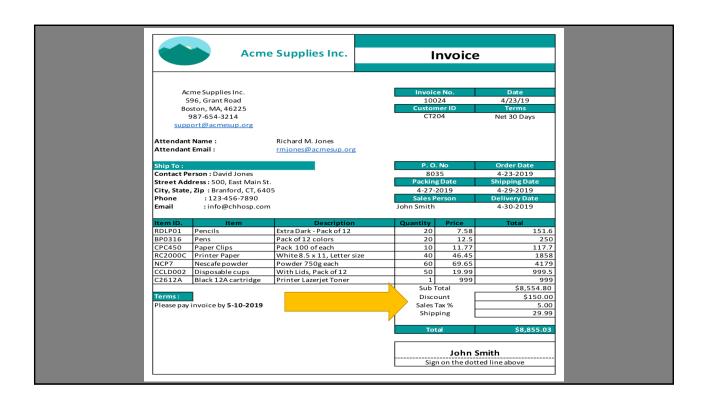
- Why is there a gap between the timeframe considered pre-COVID for the payroll costs reimbursement category and the reimbursement period of April 1, 2021 to March 31, 2022?
 - ARPA funding is not allowed to be used for any COVID-related expenses that
 occurred before March 3, 2021. Since the reimbursement period is post state
 of emergency declaration, the first calendar quarter of 2020 represents prepandemic circumstances and serves as the baseline to document change in
 expenses.

- How do I determine the total amount I can request for payroll paid directly to staff?
 - Payroll increases should be determined by using the operator's Missouri Division of Employment Security, Unemployment Insurance Tax, Quarterly Contribution and Wage Report (MODES-04) forms.

- How do I determine the total amount I can request for payroll paid directly to staff?
- Compare the Total Wages Paid (box 4) figure from calendar quarter 1 of 2020 to the Total Wages Paid (box 4) from each eligible calendar quarter (quarters 2-4 of 2021 and quarter 1 of 2022).
 - If there was an increase from 2020 to the applicable quarters, figure the difference/increase by subtracting the Quarter 1 2020 Total Wages Paid amount from the affected quarter see example below.
 - The difference from each quarter should then be added together and entered as the total amount requested for direct payroll on the application.



- Is tax paid on COVID-19 expenses reimbursable?
 - No. Only the cost of the item(s) purchased is reimbursable.



- My company owns multiple facilities, am I required to submit an application for each facility or one application for all being operated by my company?
 - Operators who own multiple facilities should submit one application for all of the facilities they own/operate.

- Will allocation payments be sent out to each qualifying operator automatically?
 - No. Allocation payments are not automatic.

- How do I obtain reimbursement?
 - Qualifying operators must submit an application request for reimbursement.
 - After submission, DHSS will review all information and supporting documentation. DHSS may contact operators to clarify information or request missing information.

- How do I obtain reimbursement?
 - Once the application and supporting documentation are successfully reviewed and approved by DHSS, a contract will be issued to the operator to be signed and returned to the Department of Health and Senior Services, Bureau of Procurement Services.
 - Payments will be processed and issued by the Missouri Office of Administration after the contract is signed by both parties and is considered fully executed. Operators will receive a copy of the fully executed contract.

- How do I know how much my operation is eligible to receive in reimbursements through this opportunity?
 - Operators of residential care facilities and assisted living facilities licensed in Missouri on April 1, 2021 are eligible to receive reimbursement.
 - The facility's licensed bed total on record with DHSS as of March 31, 2022, multiplied by \$348.00 equals the total maximum reimbursement for that facility.
 - Operators with multiple facilities will submit one application for the total reimbursement maximum for all combined.
 - Reimbursement will only be issued up to an operator's maximum allocated amount while funding is available.

- Why would requested reimbursement be delayed and/or denied?
 - The allotted funding of \$10,000,000 has been full expended. The reimbursement applications will be processed in a first come, first served manner.
 - The application was submitted missing required information.
 - The application was submitted without the appropriate required supporting documents.
 - The operator has not registered as a vendor with the State of Missouri.

- Why would requested reimbursement be delayed and/or denied?
 - The operator's address on the application does not match the information supplied when registering as a vendor with the State of Missouri.
 - The operator is not in good standing with the State of Missouri (i.e., has unpaid taxes or fines; has unmet contract deliverables; etc.)
 - The licensed residential care facility or assisted living facility closed before the reimbursement period (on or prior to April 1, 2021).

- My licensed residential care facility or assisted living facility closed;
 do I still qualify for reimbursement?
 - If the residential care facility or assisted living facility closed before the reimbursement period (on or prior to April 1, 2021), the facility does not qualify for reimbursement.

- My licensed residential care facility or assisted living facility closed; do I still qualify for reimbursement?
 - If the residential care facility or assisted living facility closed on or after April 1, 2021, any qualifying expenses incurred between April 1, 2021 and March 31, 2022 may be submitted for reimbursement. The entity (i.e., LLC, corporation, etc.) that incurred the expenses must still be a valid entity registered and in good standing with the Missouri Secretary of State in order to receive payment.
 - Additionally, if the residential care facility or assisted living facility closed during the reimbursement period, any expenses incurred after date of closure will not be reimbursed. (i.e., If ABC Facility closed January 1, 2022, qualifying expenses incurred from April 1, 2021 to January 1, 2022 could qualify for reimbursement).

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- Is there a checklist available to aid operators in making sure all steps of the application process are complete?
 - Yes, the checklist can be found at:

https://moarpa.mo.gov/required-forms-program-application-instructions/

• Scroll down to Operators of Residential Care/Assisted Living Facilities

- How many applications for reimbursement can I submit?
 - Qualifying operators may submit up to two applications through this initiative up to the maximum of their reimbursement amount.

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- Do I have to register as a vendor with the State of Missouri?
 - Yes, before operators can complete an application for reimbursement, they <u>must</u> register as a vendor with the state's financial system SAM II.
 - To register as a vendor in SAM II, operators must complete the Vendor Input Form (VIF) located at

https://oa.mo.gov/sites/default/files/vendor input ach eftd.pdf.

• Completed forms <u>must</u> be sent to the Office of Administration

> by fax at **573-526-9813**

➤or by mail at: Office of Administration/Accounting

PO Box 809

Jefferson City, MO 65102.

- Are there any tips for registering as a vendor with the State of Missouri that will help avoid delays in application and/or payment processing?
 - Be sure to register only the operating entity and not all individual facilities owned by the same company.
 - Be sure that the address used in the State's financial system is the same address that will be used as the operator's address on the application and any accounts payable documentation.
 - Be sure to complete the ACH-EFT portion of the SAM II Vendor Input Form.

- Where and how will payment be sent?
 - The State of Missouri reserves the right to make payments to qualifying applicants through electronic funds transfer (EFT).
 - Facility operators must ensure that their ACH-EFT payment information is up-to-date in the State's financial system.



ARPA Application Portal

 An email will be received with a link to complete the registration – click the Account Registration Link and complete the required information.

From: Missouri Account System < SelfRegistration@oa.mo.gov>

Date: August 23, 2022 at 10:05:50 AM CDT

To: vnschmidt1@cougars.ccis.edu

Subject: State of Missouri MO Login Account Request

An account registration request has been received for the State of Missouri MO Login account for this email. If you requested this account registration, please click the **Account Registration Link** below or copy and paste the **Full Link** into your browser to complete the process. For security reasons, this link expires in 1 hour.

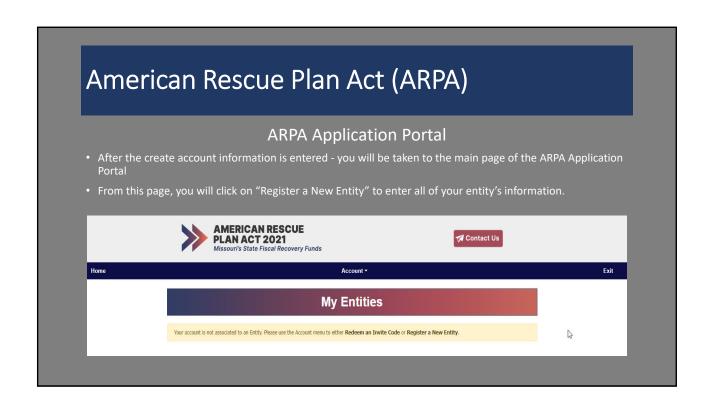
Account Registration Link

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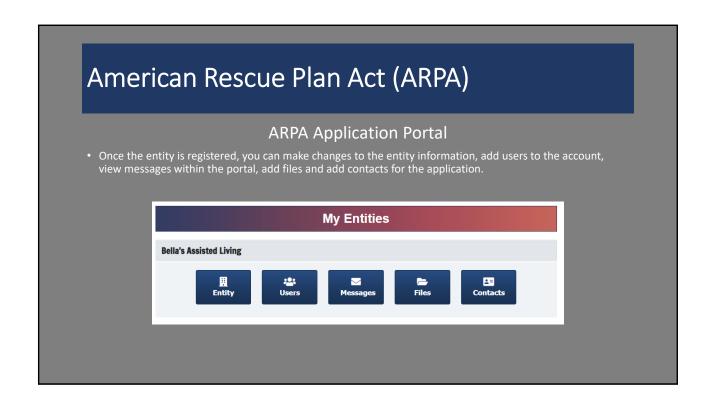
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If you did not request this account registration, please delete this email.



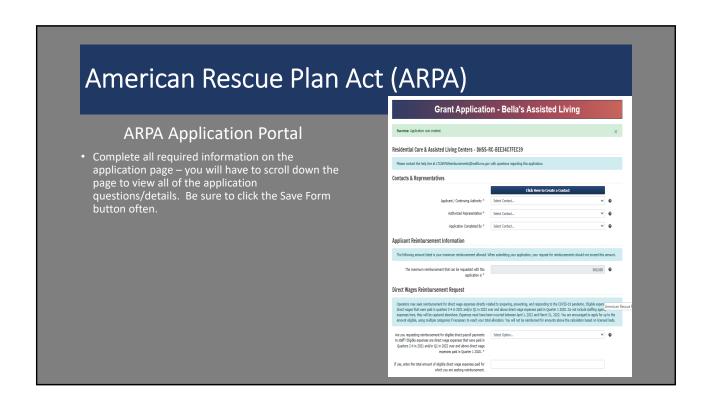


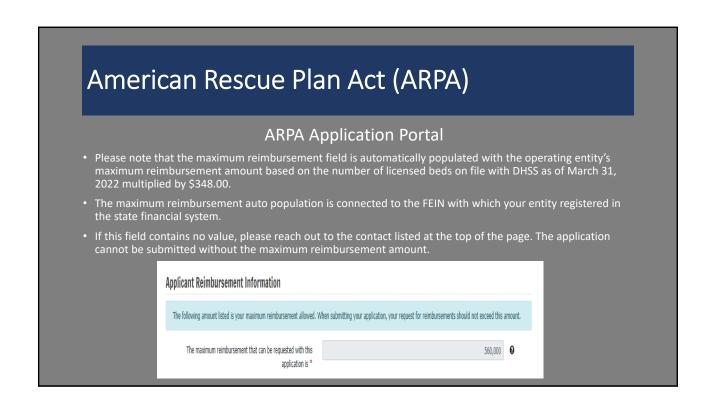












American Rescue Plan Act (ARPA) ARPA Application Portal · Once all application fields/questions are completed, upload supporting documentation to the files section of the application • Remember, acceptable files are DOC, DOCX, PDF, XLS, XLSX, JPEG, JPG, BMP, GIF and PNG **Files** Click Here to Upload a File Reimbursement Request - Staffing Agency Select File... Reimbursemet Request - Training Select File... Reimbursement Request - Operations Select File... Missouri Division of Employment Security, Quarterly Contribution and Wage Report (MODES - 04) * Create additional file field

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Below are th	questions being ask	sed.	
	I or an immediate famil	illy member have served in the U.S. Armed Forces.	
	I would like information	n about military-related services in Missouri.	
		tion provided herein is true, complete, and accurate. I am aware that any false, fictitious, or fraudulent information, or the omission of any d to termination of a financial assistance award, and may subject the applicant to criminal, civil, or administrative penalties for fraud, false as or otherwise.	
		rs old and certify I have authority to act in an official capacity for the applicant for financial assistance, and to make the representations ation. I hereby agree to the use of encrypted digital signature as a means to authenticate this writing and to have the same force and effect signatures.	
	* This application is inc	complete without the required attachments.	



- ARPA Application Portal Resources
 - □ The COVID-19 Reimbursement Application and invoicing instructions can be found on the State of Missouri's American Rescue Plan Act (ARPA) 2021 website at https://moarpa.mo.gov/.
 - ☐ Detailed instructions on how to register an account in the ARPA portal can be found at

https://moarpa.mo.gov/wp-content/uploads/instructions-how-to-access-thearpa-grant-management-portal.pdf

Detailed instructions on how to navigate the ARPA portal can be found at

https://moarpa.mo.gov/wp-content/uploads/instructions-navigating-the-arpa-grant-management-portal.pdf

- ARPA Application Review
 - Applications will be reviewed by Department staff.
 - Requests for additional information will be sent through the ARPA application portal message center – an email will be received indicating that you have a message available in the portal – you will have to login to view the message.
 - Once the application has been reviewed, the Department will generate a contract with the operator for the maximum reimbursement amount.
 - Upon receipt of the fully executed contract, Department staff will submit the application of the Missouri Office of Administration for payment processing.

- ARPA Application Review
 - We anticipate that there will be many more questions beyond what we discussed today.
 - Please contact: <u>LTCARPAReimbursements@health.mo.gov</u>
 - You can also submit any questions you have to me today, and I can take them back to the Department to get an answer. Please be sure to include contact information.
 - The process will be made as automated and as user-friendly as possible, understanding that there are mandatory steps that must be completed.

Thank You

For more information contact

Missouri Department of Health and Senior Services

LTCARPAReimbursements@health.mo.gov