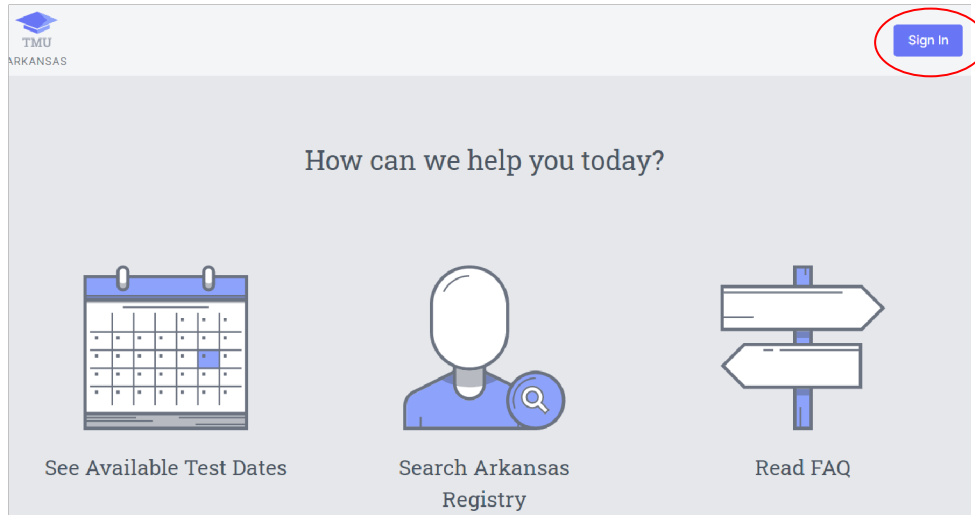


# HOW TO RENEW YOUR CNA CERTIFICATION ON TMU©

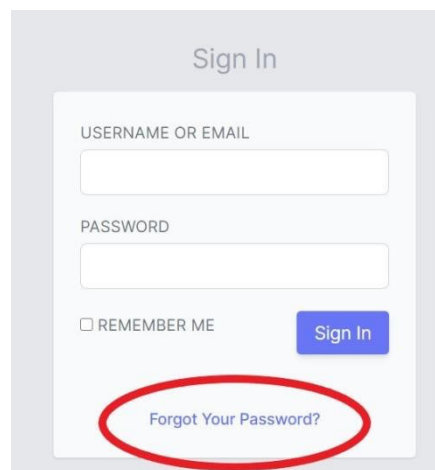
First you will need to sign into your account on our TMU website.

Missouri Renewal: <https://mo.tmutest.com>

Once on the site, you will click “Sign In” which is displayed in the top right hand corner.



Now you will click on the “Forgot Your Password” at the bottom. This will allow you to send yourself a password rest link. After it sends you will be able to create a new password via your email. Normally the title is “TMU Password Reset”.



Sign In

USERNAME OR EMAIL

PASSWORD

REMEMBER ME

[Forgot Your Password?](#)

Once you get signed in, there should be a message stating “You have certifications that can be renewed”. This will bring you to another page that says “Click Here to submit Employment Renewal” If this does not show, click the “employment” button at the top of the page, it will take you to the same page.

The screenshot shows the top navigation bar of the TMU Arkansas website with links for Tests, Trainings, Employment, Billing, and Profile. Below the navigation bar, there are two notification banners. The first is a green banner stating "Logged in as Student [redacted]". The second is a yellow banner with an exclamation mark icon, stating "You have certifications that can be renewed. Nurse Aide" and includes a button that says "Click here to see your eligible renewals". Below the notifications is a section titled "Renewal Letters" which contains a message: "Your Arkansas Nurse Aide Certification (#050446150313E) will expire on Aug 31, 2020. Please submit your request for employment verification to renew." A red box highlights a blue button that says "Click Here to Submit Employment Renewal".

On this page you will ignore the “No Employment History” as that is what you will be adding. Click the “Add Employment”.

The screenshot shows the "Employment" section of the website. It features a large grey box with the text "No employment history" centered inside. In the bottom right corner of this section, there is a blue button with the text "Add Employment" highlighted by a red box.

You will now enter in the following information.

*Certification:* You will select "Certified Nurse Aide"

*Employer:* Find your employer's name in the drop down.

*Start:* This is your first day working on the floor at your facility.

\*be sure to use the calendar

\*if you are unsure, pick a date to the best of your knowledge

*End:* Last day working on the floor at your facility

\*if you are still working at your facility, you can leave this blank Click "Pay Now"

**Renewal Fee** Please pay \$20.00 to continue with certification renewal.

CERTIFICATION * Certified Nurse Aide ▼	EMPLOYER * Select Employer ▼
START *	END



  

CARDHOLDER NAME *	CARD NUMBER *	
EXP MONTH * Select Month ▼	EXP YEAR * Select Year ▼	SECURITY CODE *
CARDHOLDER ADDRESS *		
CITY *	STATE * ▼	ZIP CODE *

🔒 Your credit card will be charged \$20.00. The renewal fee is non-refundable.

[Pay Now](#)

After you Click “Pay Now” The following information will show on your Employment screen. Your renewal portion is now done. You will wait for your employer to verify the information that you have entered. Once they have done this, the status will change from “pending” to “approved” and you will be renewed on the registry. You can check to see when you have been renewed or on the public registry (also shows under “Your Certifications” in your account). It will show a new expiration date once you have been renewed.

STUDENT	EMPLOYER	START	STATUS	VERIFIED
Your Name Here	Your Employer Here	Your State Date Here	Pending	 

Let us know if there is anything else we can help you with. We can be reached Monday-Friday 7am-7pm at (888)401-0462.

**\*Please note; we are a paperless company. We will not send out renewal notices via mail or new license cards. If you would like to receive renewal notices please make sure you have a current phone number and email\***