

Division of Regulation & Licensure (DRL)

2021 ANNUAL SLCR PROVIDER MEETING



Division of Regulation & Licensure

Steve Bollin, Director

- ❑ Division Director since October 2020
- ❑ Prior to coming to DHSS, worked as a Hospital Administrator for over 21 years, including both Clinical and Support operations. Additional roles included Government Relations, Hospital Accountable Executive for Joint Skilled Nursing Facility with Kindred & Mercy
- ❑ Has a Master's in Public / Health Care Administration from The Ohio State University
- ❑ Married with two children, 1 granddaughter, and a grandchild on the way!



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Craig Schnieders, Deputy Director

- Craig has been with DRL since 2008
- Started as a Fiscal Manager before becoming Chief of Fiscal Unit
- Became Deputy Director in 2019
- Has an MBA from the University of Missouri
- Married and has a daughter



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- Medical Marijuana Regulation
- Time Critical Diagnosis Unit
- Section for Health Standards & Licensure
- Family Care Safety Registry
- Board of Nursing Home Administrators
- Certificate of Need Program
- Section for Long Term Care Regulation



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Section for Medical Marijuana Regulation (SMMR)

- ❑ In 2018 Amendment 2 was passed into law, legalizing the use of medical marijuana for qualifying Missouri patients
- ❑ SMMR was created to oversee the medical marijuana regulatory program, which provides four primary functions:
 - Patient Services
 - Operations
 - Facility Licensing
 - Facility Compliance
- ❑ Lyndall Fraker has been Section Administrator for SMMR since 2019



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Time Critical Diagnosis Unit (TCD)

- ❑ Is Missouri's statewide emergency medical care response system to provide a quicker response and higher quality care when a time critical emergency happens
- ❑ Brings together the 9-1-1 system, Emergency Medical Services, and hospitals in a coordinated approach
- ❑ Hospitals can receive designations as a trauma center, stroke center, or STEMI (heart attack center) to provide 24/7 access to treatment and recovery
- ❑ Nicole Gamm has been Program Unit Manager for TCD since 2016



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Section for Health Standards & Licensure (SHSL)

- ❑ Has regulatory responsibility for:
 - ❑ Hospitals, ambulatory surgery centers, birthing centers, Dialysis facilities, Abortion facilities
 - ❑ X-ray services, Laboratory services / CLIA – Clinical Laboratory Improvement Amendment
 - ❑ Hospice, Home Health Care
 - ❑ Emergency Medical Services, Narcotics & Dangerous Drugs
 - ❑ Food Safety, Lodging, and Restaurant/Food Inspection (working with Local Health Agencies)
- ❑ Bill Koebel has been Section Administrator for SHSL since 2017



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Family Care Safety Registry (FCSR)

- ❑ FCSR was established by law to promote family and community safety
- ❑ Helps protect children, seniors, and people with disabilities by providing background information to families and employers regarding personal care, elder care, and child care workers
- ❑ Provides information to help families and employers make informed decisions when hiring employees to work with children, the elderly, and people with disabilities
- ❑ Melanie Madore has been FCSR Unit Chief since 2009



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Board of Nursing Home Administrators (BNHA)

- ❑ BNHA was established to protect and advocate for Missouri's long term care residents by licensing prospective and current long term care facility administrators
- ❑ Works to ensure the highest quality of care possible
- ❑ Develops and enforces standards for long term care administrator, facilitates the licensing examination, issues and renews licenses, investigates complaints, and reviews/approves continuing education for administrators
- ❑ Sally McKee has been Board Coordinator for 12 years



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Certificate of Need Program (CON)

CON is an effort to contain costs, improve quality, and increase access for many of Missouri's major medical health care services

Reviews and approves requests for new and replacement facilities and major medical equipment above a specified cost threshold

Includes hospitals, long term care facilities, major medical equipment

Alison Dorge has been Program Manager for CON since 2019



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Section for Long Term Care Regulation (SLCR)

SLCR is responsible for regulating, licensing, and overseeing operations of Missouri's long term care facilities to ensure residents receive safe, appropriate, high quality care

Comprised of multiple units, including Licensure and Certification, Regulation & Compliance, Quality Assurance and Education, Health Education, Regulation, and Intermediate Care Facility/Intellectually Disabled

7 Regional Offices - Region 1 - Springfield; Region 2 - Poplar Bluff; Region 3 – Kansas City; Region 4 – Cameron; Region 5 – Macon; Region 6 – Jefferson City; Region 7 – St. Louis

Shelly Williamson is Section Administrator for SLCR. Shelly has been with the Section since 1995.



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Any Questions?

Thank You!

