



Missouri Department of Health and Senior Services

P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010
RELAY MISSOURI for Hearing and Speech Impaired and Voice dial: 711

Randall W. Williams, MD, FACOG
Director



Michael L. Parson
Governor

TO: Nursing Facility Administrators, Director of Nursing, Social Workers, and other key personnel
FROM: Jenny Hollandsworth, State Long Term Care Ombudsman
RE: Long Term Care Ombudsman Program
DATE: February 22, 2021

In November 2017, the Final Rule included facility requirements to send discharge and transfer notices to the Long-term Care Ombudsman Program. For further details regarding this requirement, please refer to 42 CFR §483.15(c)(3)(i) and 42 CFR 483.15(c)(4)(ii)(D).

We are reaching out to remind everyone of this requirement. The Long-term Care Ombudsman Program has not received the monthly transfer list from many facilities for several months.

Moving forward we ask that your facility send the required transfer and discharge notifications per the regulation to your local Ombudsman office. The map and contact information for your local office can be accessed via <https://health.mo.gov/seniors/ombudsman/pdf/OmbudRegion.pdf>.

Thank you for your attention to this matter.

Respectfully,

A handwritten signature in black ink that reads "Jenny Hollandsworth".

Jenny Hollandsworth
State Long-Term Care Ombudsman



www.health.mo.gov

Healthy Missourians for life.

The Missouri Department of Health and Senior Services will be the leader in promoting, protecting and partnering for health.

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER: Services provided on a nondiscriminatory basis.