

# *Annual Provider Meeting Agenda (2018)*

Region 7

## **RCF/ALF 8:30-9:45**

- 8:30-8:45            **Welcome**  
Shelly Williamson, Section Administrator  
Tracy Niekamp, Deputy Section Administrator
- 8:45-9:15            **Resident Funds, A Guide to Compliance**  
Lynn Gilmore, Senior Auditor, Central Office  
Mary Ehrenreich, Facility Surveyor II
- 9:15-9:45            **Protective Oversight: What Does That Really Mean**  
Cassie Blum, Facility Surveyor III  
Raelene O'Brien, Facility Surveyor III
- 9:45-10:00           Break

## **RCF/ALF/SNF/ICF 10:00-3:00**

- 10:00-10:30        **Welcome, Section Updates, Region Introductions**  
Shelly Williamson, Section Administrator  
Tracy Niekamp, Deputy Section Administrator  
Michael Ponder, Regional Manager
- 10:30-11:15        **Opioid Crisis, "Talk About It"**  
Presented by the National Council on Alcoholism and Drug Abuse  
(NCADA), St. Louis  
Nicole Browning, MA LPC, NCADA Clinical Director
- 11:15-11:45        **Ombudsman (The things we do)**  
Chien Hung, Regional Ombudsman  
Katie Morrison, Regional Ombudsman  
Jessica Rogalski, Regional Ombudsman  
Lisa Smith, Regional Ombudsman
- 11:45-1:00           Lunch Break

- 1:00-1:15 SLCR Trivia
- 1:15-1:45 **Complaints by the Numbers 2.0- A look at FY18 Complaints and FSRs compared to last year**  
Tracy Niekamp, Deputy Section Administrator  
Raelene O'Brien, Facility Surveyor III
- 1:45-2:30 **Home Health and Hospice Requirements at F660, 661 and F849 and Applicable State Regulations at Every Level of Care**  
Angela Duvall, Facility Advisory Nurse III, State Training Coordinator  
Angela Verslues, Facility Advisory Nurse III, State Training Coordinator
- 2:30-3:00 **Meet the Engineers**  
Carrie Brixey, Registered Architect, Engineering Consulting Unit  
David East, Mechanical Engineer, Engineering Consulting Unit
- 3:00-3:15 Break

**SNF/ICF 3:15-4:30**

- 3:15-4:00 **LTC Survey Process (One Year Later)**  
Angela Verslues, Facility Advisory Nurse III, State Training Coordinator  
Angela David, Facility Advisory Nurse III  
Mileko Coopwood, Facility Surveyor II
- 4:00-4:30 **LSC Updates**  
Michael Ponder, Regional Manager  
Steven Vest, Facility Surveyor III, Central Office