Annual Provider Meeting Agenda (2018)
Region 7

RCF/ALF  8:30-9:45

8:30-8:45  Welcome
Shelly Williamson, Section Administrator
Tracy Niekamp, Deputy Section Administrator

8:45-9:15  Resident Funds, A Guide to Compliance
Lynn Gilmore, Senior Auditor, Central Office
Mary Ehrenreich, Facility Surveyor II

9:15-9:45  Protective Oversight: What Does That Really Mean
Cassie Blum, Facility Surveyor III
Raelene O’Brien, Facility Surveyor III

9:45-10:00  Break

RCF/ALF/SNF/ICF  10:00-3:00

10:00-10:30  Welcome, Section Updates, Region Introductions
Shelly Williamson, Section Administrator
Tracy Niekamp, Deputy Section Administrator
Michael Ponder, Regional Manager

10:30-11:15  Opioid Crisis, “Talk About It”
Presented by the National Council on Alcoholism and Drug Abuse
(NCADA), St. Louis
Nicole Browning, MA LPC, NCADA Clinical Director

11:15-11:45  Ombudsman (The things we do)
Chien Hung, Regional Ombudsman
Katie Morrison, Regional Ombudsman
Jessica Rogalski, Regional Ombudsman
Lisa Smith, Regional Ombudsman

11:45-1:00  Lunch Break
1:00-1:15  SLCR Trivia

1:15-1:45  **Complaints by the Numbers 2.0- A look at FY18 Complaints and FSRs compared to last year**
    Tracy Niekamp, Deputy Section Administrator
    Raelene O’Brien, Facility Surveyor III

1:45-2:30  **Home Health and Hospice Requirements at F660, 661 and F849 and Applicable State Regulations at Every Level of Care**
    Angela Duvall, Facility Advisory Nurse III, State Training Coordinator
    Angela Verslues, Facility Advisory Nurse III, State Training Coordinator

2:30-3:00  **Meet the Engineers**
    Carrie Brixey, Registered Architect, Engineering Consulting Unit
    David East, Mechanical Engineer, Engineering Consulting Unit

3:00-3:15  Break

**SNF/ICF  3:15-4:30**

3:15-4:00  **LTC Survey Process (One Year Later)**
    Angela Verslues, Facility Advisory Nurse III, State Training Coordinator
    Angela David, Facility Advisory Nurse III
    Mileko Coopwood, Facility Surveyor II

4:00-4:30  **LSC Updates**
    Michael Ponder, Regional Manager
    Steven Vest, Facility Surveyor III, Central Office