**Annual Provider Meeting Agenda (2018)**

**Region 5**

**RCF/ALF  8:30-9:45**

8:30-8:45  **Welcome**  
Shelly Williamson, Section Administrator  
Tracy Niekamp, Deputy Section Administrator

8:45-9:15  **Resident Funds, A Guide to Compliance**  
Lynn Gilmore, Senior Auditor, Central Office  
Elisabeth Graves, Facility Inspector

9:15-9:45  **Protective Oversight: What Does That Really Mean**  
Marcia Kothe, Facility Inspector  
Amy Rehard, Regional Manager

9:45-10:00  Break

**RCF/ALF/SNF/ICF  10:00-3:00**

10:00-10:30  **Welcome, Section Updates, Region Introductions**  
Shelly Williamson, Section Administrator  
Tracy Niekamp, Deputy Section Administrator  
Amy Rehard, Regional Manager

10:30-11:15  **Opioid Crisis, “Talk About It”**  
Presented by the National Council on Alcoholism and Drug Abuse (NCADA), St. Louis  
Nicole Browning, MA LPC, NCADA Clinical Director

11:15-11:45  **Ombudsman (The things we do)**  
Chien Hung, Regional Ombudsman  
Katie Morrison, Regional Ombudsman  
Jessica Rogalski, Regional Ombudsman  
Lisa Smith, Regional Ombudsman

11:45-1:00  Lunch Break
1:00-1:15  SLCR Trivia

1:15-1:45  **Complaints by the Numbers 2.0- A look at FY18 Complaints and FSRs compared to last year**
Tracy Niekamp, Deputy Section Administrator
Sandra Dennis, Facility Advisory Nurse III

1:45-2:30  **Home Health and Hospice Requirements at F660, 661 and F849 and Applicable State Regulations at Every Level of Care**
Angela Duvall, Facility Advisory Nurse III, State Training Coordinator
Angela Verslues, Facility Advisory Nurse III, State Training Coordinator

2:30-3:00  **Meet the Engineers**
Carrie Brixey, Registered Architect, Engineering Consulting Unit
David East, Mechanical Engineer, Engineering Consulting Unit

3:00-3:15  Break

**SNF/ICF  3:15-4:30**

3:15-4:00  **LTC Survey Process (One Year Later)**
Angela Verslues, Facility Advisory Nurse III, State Training Coordinator
Heather Ballance, Facility Advisory Nurse III

4:00-4:30  **LSC Updates**
Shanna Ferguson, Facility Surveyor III
Steven Vest, Facility Surveyor III, Central Office