

Annual Provider Meeting Agenda (2018)

Region 5

RCF/ALF 8:30-9:45

- 8:30-8:45 **Welcome**
Shelly Williamson, Section Administrator
Tracy Niekamp, Deputy Section Administrator
- 8:45-9:15 **Resident Funds, A Guide to Compliance**
Lynn Gilmore, Senior Auditor, Central Office
Elisabeth Graves, Facility Inspector
- 9:15-9:45 **Protective Oversight: What Does That Really Mean**
Marcia Kothe, Facility Inspector
Amy Rehard, Regional Manager
- 9:45-10:00 Break

RCF/ALF/SNF/ICF 10:00-3:00

- 10:00-10:30 **Welcome, Section Updates, Region Introductions**
Shelly Williamson, Section Administrator
Tracy Niekamp, Deputy Section Administrator
Amy Rehard, Regional Manager
- 10:30-11:15 **Opioid Crisis, "Talk About It"**
Presented by the National Council on Alcoholism and Drug Abuse
(NCADA), St. Louis
Nicole Browning, MA LPC, NCADA Clinical Director
- 11:15-11:45 **Ombudsman (The things we do)**
Chien Hung, Regional Ombudsman
Katie Morrison, Regional Ombudsman
Jessica Rogalski, Regional Ombudsman
Lisa Smith, Regional Ombudsman
- 11:45-1:00 Lunch Break

- 1:00-1:15 SLCR Trivia
- 1:15-1:45 **Complaints by the Numbers 2.0- A look at FY18 Complaints and FSRs compared to last year**
Tracy Niekamp, Deputy Section Administrator
Sandra Dennis, Facility Advisory Nurse III
- 1:45-2:30 **Home Health and Hospice Requirements at F660, 661 and F849 and Applicable State Regulations at Every Level of Care**
Angela Duvall, Facility Advisory Nurse III, State Training Coordinator
Angela Verslues, Facility Advisory Nurse III, State Training Coordinator
- 2:30-3:00 **Meet the Engineers**
Carrie Brixey, Registered Architect, Engineering Consulting Unit
David East, Mechanical Engineer, Engineering Consulting Unit
- 3:00-3:15 Break

SNF/ICF 3:15-4:30

- 3:15-4:00 **LTC Survey Process (One Year Later)**
Angela Verslues, Facility Advisory Nurse III, State Training Coordinator
Heather Ballance, Facility Advisory Nurse III
- 4:00-4:30 **LSC Updates**
Shanna Ferguson, Facility Surveyor III
Steven Vest, Facility Surveyor III, Central Office