Annual Provider Meeting Agenda (2018)  
Region 4

RCF/ALF 8:30-9:45

8:30-8:45  Welcome  
Shelly Williamson, Section Administrator  
Tracy Niekamp, Deputy Section Administrator

8:45-9:15  Resident Funds, A Guide to Compliance  
Lynn Gilmore, Senior Auditor, Central Office  
Candice Talbot, Regional Manager

9:15-9:45  Protective Oversight: What Does That Really Mean  
Denise McConkey, Facility Advisory Nurse III  
Candice Talbot, Regional Manager

9:45-10:00  Break

RCF/ALF/SNF/ICF 10:00-3:00

10:00-10:30  Welcome, Section Updates, Region Introductions  
Shelly Williamson, Section Administrator  
Tracy Niekamp, Deputy Section Administrator  
Candice Talbot, Regional Manager

10:30-11:15  Opioid Crisis, “Talk About It”  
Presented by the National Council on Alcoholism and Drug Abuse (NCADA), St. Louis  
Nicole Browning, MA LPC, NCADA Clinical Director

11:15-11:45  Ombudsman (The things we do)  
Becky Caldwell, Regional Ombudsman

11:45-1:00  Lunch Break
1:00-1:15  SLCR Trivia

1:15-1:45  Complaints by the Numbers 2.0- A look at FY18 Complaints and FSRs compared to last year
Tracy Niekamp, Deputy Section Administrator
Denise McConkey, Facility Advisory Nurse III

1:45-2:30  Home Health and Hospice Requirements at F660, 661 and F849 and Applicable State Regulations at Every Level of Care
Angela Duvall, Facility Advisory Nurse III, State Training Coordinator
Angela Verslues, Facility Advisory Nurse III, State Training Coordinator

2:30-3:00  Meet the Engineers
Carrie Brixey, Registered Architect, Engineering Consulting Unit
David East, Mechanical Engineer, Engineering Consulting Unit

3:00-3:15  Break

**SNF/ICF  3:15-4:30**

3:15-4:00  LTC Survey Process (One Year Later)
Angela Verslues, Facility Advisory Nurse III, State Training Coordinator
Denise McConkey, Facility Advisory Nurse III

4:00-4:30  LSC Updates
Paul Hurla, Facility Surveyor III
Steven Vest, Facility Surveyor III, Central Office