# Annual Provider Meeting Agenda (2018) Region 3

## RCF/ALF 8:30-9:45

8:30-8:45	Welcome Shelly Williamson, Section Administrator Tracy Niekamp, Deputy Section Administrator
8:45-9:15	Resident Funds, A Guide to Compliance Lynn Gilmore, Senior Auditor, Central Office Michele McElroy-Otis, Regional Manager
9:15-9:45	Protective Oversight: What Does That Really Mean Debby Maynard-Brown, Facility Surveyor III Theresa Johnstone, Facility Inspector
9:45-10:00	Break

#### <u>RCF/ALF/SNF/ICF</u> 10:00-3:00

10:00-10:30	Welcome, Section Updates, Region Introductions Shelly Williamson, Section Administrator Tracy Niekamp, Deputy Section Administrator Michele McElroy-Otis, Regional Manager
10:30-11:15	Opioid Crisis, "Talk About It" Presented by the National Council on Alcoholism and Drug Abuse (NCADA), St. Louis Nicole Browning, MA LPC, NCADA Clinical Director
11:15-11:45	Ombudsman (The things we do) Kathy Ray Smith, Regional Ombudsman
11:45-1:00	Lunch Break

1:00-1:15	SLCR Trivia
1:15-1:45	Complaints by the Numbers 2.0- A look at FY18 Complaints and FSRs compared to last year  Tracy Niekamp, Deputy Section Administrator Rebecca Fennelly, Facility Advisory Nurse III
1:45-2:30	Home Health and Hospice Requirements at F660, 661 and F849 and Applicable State Regulations at Every Level of Care Angela Duvall, Facility Advisory Nurse III, State Training Coordinator Angela Verslues, Facility Advisory Nurse III, State Training Coordinator
2:30-3:00	Meet the Engineers  Carrie Brixey, Registered Architect, Engineering Consulting Unit  David East, Mechanical Engineer, Engineering Consulting Unit
3:00-3:15	Break

## **SNF/ICF 3:15-4:30**

3:15-4:00	LTC Survey Process	(One Year Later)

Angela Verslues, Facility Advisory Nurse III, State Training Coordinator

Karen Cross, Facility Advisory Nurse III

#### **LSC Updates** 4:00-4:30

Rudolph Pieters, Facility Surveyor II
Steven Vest, Facility Surveyor III, Central Office