**Annual Provider Meeting Agenda (2018)**
Region 2

**RCF/ALF  8:30-9:45**

8:30-8:45  **Welcome**  
Shelly Williamson, Section Administrator  
Tracy Niekamp, Deputy Section Administrator

8:45-9:15  **Resident Funds, A Guide to Compliance**  
Lynn Gilmore, Senior Auditor, Central Office  
Martha Townsend, Facility Inspector

9:15-9:45  **Protective Oversight: What Does That Really Mean**  
Kate Parsons, Facility Surveyor III  
Martha Townsend, Facility Inspector

9:45-10:00  **Break**

**RCF/ALF/SNF/ICF  10:00-3:00**

10:00-10:30  **Welcome, Section Updates, Region Introductions**  
Shelly Williamson, Section Administrator  
Tracy Niekamp, Deputy Section Administrator  
Cindy Rexroad, Regional Manager

10:30-11:15  **Opioid Crisis, “Talk About It”**  
Presented by the National Council on Alcoholism and Drug Abuse (NCADA), St. Louis  
Nicole Browning, MA LPC, NCADA Clinical Director

11:15-11:45  **Ombudsman (The things we do)**  
Jan McFerron, Regional Ombudsman

11:45-1:00  **Lunch Break**
1:00-1:15  SLCR Trivia

1:15-1:45  Complaints by the Numbers 2.0- A look at FY18 Complaints and FSRs compared to last year
          Tracy Niekamp, Deputy Section Administrator
          Kate Parsons, Facility Surveyor III

1:45-2:30  Home Health and Hospice Requirements at F660, 661 and F849 and Applicable State Regulations at Every Level of Care
          Angela Duvall, Facility Advisory Nurse III, State Training Coordinator
          Angela Verslues, Facility Advisory Nurse III, State Training Coordinator

2:30-3:00  Meet the Engineers
          Carrie Brixey, Registered Architect, Engineering Consulting Unit
          David East, Mechanical Engineer, Engineering Consulting Unit

3:00-3:15  Break

SNF/ICF  3:15-4:30

3:15-4:00  LTC Survey Process (One Year Later)
          Angela Verslues, Facility Advisory Nurse III, State Training Coordinator
          Cindy Rexroad, Regional Manager

4:00-4:30  LSC Updates
          Kate Parsons, Facility Surveyor III
          Steven Vest, Facility Surveyor III, Central Office