

WEBINAR SERIES

Sponsored by MOLANE and MC5

Getting Into Action:



Person-Directed Culture

MOLANE (Missouri Local Area Network for Excellence) is part of the Advancing Excellence in America's Nursing Home Campaign. We invite you to join us for a five part series on the topic of person-directed culture. And it's **FREE!** (Sorry, no CEUs will be offered.) The webinars will be live on the dates below from 2:00 p.m. – 3:30 p.m. CST.

Monday, September 21, 2015

Opening Our Eyes to a Person-Directed Culture

Thursday, October 1, 2015

Communicating in a Person-Directed Culture

Tuesday, October 27, 2015

Rolling Out the Person-Centered Care Tool with Advancing Excellence

Thursday, November 5, 2015

Learning from the Experts: Using Data to Improve Care with Abramson Center

Thursday, November 19, 2015

Engaging Lives - It's So Much More than Bingo!

Click [HERE](#) to Register

<https://attendee.gotowebinar.com/register/5352583501229898753>

After registering, you will receive a confirmation email containing information about joining the webinar.



ADVANCING EXCELLENCE
IN AMERICA'S NURSING HOMES

- Department of Health & Senior Services • Primaris
- State LTC Ombudsman • MC5 • Missouri League for Nursing
- Center for Patient Safety • QIPMO • MALTCP
- Leading Age Missouri • Missouri Association of Nursing Home Administrator
- Missouri Health Care Association • Missouri Board of Nursing Home Administrators



Speaker Information

Monday, September 21, 2015

Opening Our Eyes to a Person-Directed Culture

Sam Plaster, Missouri, serves as the State Culture Change Coordinator for Missouri's long-term care regulatory agency, the Missouri Department of Health and Senior Services, Section for Long-Term Care Regulation. Sam serves as Regulatory Advisor to Missouri's culture change coalition, MC5 (*Missouri Coalition Celebrating Care Continuum Change*), and Regional Representative Coordinator, supporting the 13 MC5 regional groups throughout the state.

Julie Ballard, RN, Missouri, is the Director of Culture Change for Health Systems, Inc., where she assists 71 skilled homes across Missouri implement person-directed care practices. She is also currently the Vice President on the MC5 Board of Directors.

Thursday, October 1, 2015

Communicating in a Person-Directed Culture

Susan Misiorski, BSN, New Hampshire, is the Director of PHI Coaching and Consulting Services. In her role, Susan leads a team of trainers and consultants who coach long-term care providers to improve the living and working experience of elders, individuals with disabilities, and workers.

Tuesday, October 27, 2015

Rolling Out the Person-Centered Care Tool with Advancing Excellence

Carol Scott, Missouri, is the Field Operations Manager for Advancing Excellence. She works with the 52 state Local Area Networks for Excellence (*LANE*), including MOLANE.

Adrienne Mihelic, PhD, Colorado, is a gerontologist and biostatistician for the Quality Improvement Organization Telligen - Colorado. Through a contract with CMS, Telligen provides technical and analytic support to the Advancing Excellence Campaign. Adrienne is responsible for developing the data collection tools and providing help desk support to Campaign participants.

Thursday, November 5, 2015

Learning from the Experts: Using Data to Improve Care with Abramson Center

A continued commitment to the highest standards in senior care means the Abramson Center focus on:

- ◆ Aging with Choice: Allowing seniors and their caregivers to choose the senior services that best meet their needs at the right time and in the right place.
- ◆ Quality of Life: Enhancing the lives of our residents through medical, social, spiritual, educational, cultural and religious programs.
- ◆ Exceptional Care: Providing staff with continuous training opportunities and support to deliver the best care possible.
- ◆ Innovation: Investigating and applying new best practices and technologies to enhance the quality of care.
- ◆ Research: Maintaining our own Polisher Research Institute to benefit residents and their families with the latest research to address aging concerns.
- ◆ Community Outreach: Providing services that educate, counsel, and support family members caring for their elderly loved ones.
- ◆ Multigenerational Programs: Connecting generations through meaningful activities.

Thursday, November 19, 2015

Engaging Lives - It's So Much More than Bingo!

Carmen Bowman, MSH, ACC, is a consultant, trainer, author and owner of Edu-Catering: Catering Education for Compliance and Culture Change turning her former role of regulator into educator. As a contractor to CMS, Carmen co-developed the Artifacts of Culture Change measurement tool, authored the background papers for and facilitated both Creating Home national symposiums. She facilitated the Pioneer Network Task Forces that developed the new Dining Practice Standards and subsequent Toolkit. She co-founded the Colorado Culture Change Coalition, and with Action Pact has authored eight culture change workbooks plus hosts a monthly web culture change talk show called *Conversations with Carmen*.