

the New Face of

Leadership

IN THE HOUSEHOLD MODEL

Presented by

Action Pact,

a leader in Culture Change

AGENDA

8:15 Coffee & Registration

8:30 Introductions and Overview to New Face of Leadership Definition and Philosophy

9:30 Making Leadership Happen

- Where do we start?
- Identifying & tackling the barriers
- The Steps to the new face of leadership

10:30 BREAK

10:45 Strategies to the New Face of Leadership

Methods to put them in place in your organization

11:45 LUNCH

12:15 Resident as Leader, Residents, staff as partners

2:15 BREAK

2:30 Final Learning Circle Questions and Answers

3:30 ADJOURN

• **DATE: October 21, 2014**

• **LOCATION: Cider Hill Family Orchard – Event Barn
3341 N. 139th Street, Kansas City, KS**

Share the day with us and experience a unique look at engaging staff and residents in person-centered care.

Participants will study the journey an organization takes to move from a traditional staff hierarchy to true team decision-making. We want residents to direct their own lives. We want staff to be empowered to bring this about. But how do we really make it happen? LaVrene will not only share success stories of organizations that have shaped a new face of leadership but will offer clear strategies and methods to create an empowering climate. | *A pioneer and champion of the Household Model, LaVrene has been guiding organizations on their culture change journeys since 1984. She is recognized as the nation's foremost organizational change facilitator in long-term care and has taken her expertise internationally, as well. In addition to building curriculum for the broad series of Action Pact workshops, intensives and consulting, LaVrene has led the Action Pact team in the development of a deep catalog of culture change and Household Model resources, most notably In Pursuit of the Sunbeam, co-authored with Steve Shields.*

Register at www.culturechangenow.com



Meet the instructor:
LaVrene Norton,
MSW
Founder of
Action Pact

This educational offering has been reviewed by the National Continuing Education Review Service (NCERS) of the National Examiners of Long-term Care Administrators (NAB) and approved for 6 clock/participant hours.

Tuition: \$120 for one Registration
\$99 each if 2 or more from same facility

October 21, 2014 – KCK

Send 5 participants for \$495 and receive a free DVD: THE NEW FACE OF LEADERSHIP (valued at \$99)*

HOW TO REGISTER Best: Online, using credit card, at www.culturechangenow.com

Email: marsha.poulsen@actionpact.com; Call 414-258-3649

OR Mail check with this registration form, **by August 26**, to the address below.

Name of Attendee #1: _____ E mail: _____

Facility Name: _____ Phone: _____

Address: _____

City, State, Zip: _____

Credit Card Info: MC ____ Visa ____ Am EX ____

Card # _____ Exp. date: _____

Additional Attendees

Email Address

Additional Attendees	Email Address
_____	_____
_____	_____
_____	_____

* * The DVD, *The New Face of Leadership* tells the story of empowering frontline leaders to accomplish the desired outcomes of resident choice, decision-making and daily pleasures in life. While the focus is on household living, the lessons are of value for any organization committed to deep culture change. Empowering staff can have a big impact on your residents' autonomy and quality of life. This workshop will examine the philosophy, the inherent values, and the strategies and methods of deeply engaging your staff. REGISTER FIVE OR MORE STAFF FOR THIS INSPIRING WORKSHOP AND RECEIVE THE DVD (VALUED AT OVER \$100.)

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