# **Evaluate Your Care!**

Learn to use Basic Dementia Care Mapping

## **COURSE:**

Learning To Use

Dementia Care Mapping (DCM)

(Basic Level – Edition 8)

April 7-10, 2014

## Why Bother with DCM?

- Track your Culture Change efforts
- Improve your quality assurance program
- Evaluate effectiveness of care planning
- Identify care partner training and development issues
- Evaluate the quality of dementia care and level of well-being among residents
- Monitor challenging times of the day and identify contributing factors

# A Method for Improving the Delivery of Person Centered Care and Improving Quality of Life

Dementia Care Mapping (DCM) is a method to evaluate the delivery of person centered care and, in general, to improve the quality of care delivered to persons with dementia in formal care settings. DCM goes to the real heart of caring by striving to assess care from the viewpoint of the person with dementia. It involves making and recording detailed observations. DCM provides valuable, clear and reliable information for those concerned with quality care for people with dementia. After the data is analyzed, immediate feedback can be given to care partners so that existing practices can be analyzed and improved.

Feedback is done in a way that supports care partners and their improvement ideas. Careless or demeaning care practices and particularly sensitive care practices are highlighted without identifying information about involved care partners.

### Who Should Attend?

The course is designed for care partners of persons with dementia and those responsible for improving care practice. It will be of special interest to those concerned with improving the quality of formal care, staff training and care community development issues.

We would suggest that multiple persons from a care setting attend as a team. This builds support for each other as they return to their own setting and begin to assimilate and practice their new skills to enhance the lives of residents and staff.

Presented by



**Authorized by** 



Sponsored by PRIMARIS and Alzheimer's Association, Greater Missouri Chapter

## **Course Details**

**Dates:** April 7 – 10, 2014

Classes will start each day at 8:30am and end at 5pm, except for Thursday April 10 when the day ends at 2:30 pm

NOTE: April 10th will be a shortened day ending at 2:30 pm. Coached mapping with hours to be arranged by instructors is no longer optional but a part of the regular class and at no additional cost.

#### Cost:

\$650 for 1st attendee, \$600 for consecutive attendees from same community/care venue.

#### **Location:**

Classes will be held at Alzheimer's Association Greater Missouri Chapter 2400 Bluff Creek Drive, Columbia, Missouri 65201 800-272-3900

#### For more information:

LaDonna Jensen or Marilyn Hartle,

Jentle Harts Consulting: 317-255-2248, ladonna@jentleharts.com or marilyn@jentleharts.com

De Minner, University of Missouri: 660-537-3204 or minnerd@missouri.edu

### **Lodging:**

Courtyard by Marriott
3301 Lemone Industrial Drive
Columbia, M0 65201
(573) 443-8000
A room discount is offered until
3/23/14; please use the group code
ALZALZA or ALZ-G8582 when
making your reservation online. If
reserving your room by phone, please
mention Dementia Mapping Class.
(Other hotels are available in the
area as well.)

## Instructors

# Marilyn Hartle, MSW, LCSW and LaDonna Jensen, RN, of Jentle Harts Consulting; De Minner, BSN



Marilyn Hartle

of the DCM method in the United States. Their training was conducted by instructors from the Bradford Dementia Group, University of Bradford, England (founders of the DCM movement). Jentle Harts Consulting now serves officially as lead trainers for DCM in the USA. Both instructors have been Basic mappers since 1999. In 2000 they obtained Advanced Mapping status and in 2001 became Evaluators which entitles them to use the method for research. In 2004 they completed all the requirements set by Bradford Dementia Institute of University of Bradford, Bradford, England and the International DCM Advisory Board to become trainers of the DCM Basic Level course. They completed requirements to teach the Advanced DCM course in 2010. Both instructors are national presenters on person centered care, culture change, leadership skills and other dementia care topics. Jentle Harts offers training and consultation for organizations wishing to implement or enhance person centered care and DCM.

Trainers for this session are the only three currently authorized trainers



LaDonna Jensen

De Minner

De Minner, RN, has been using DCM in Missouri homes since taking the Basic DCM User course in 2003. She became an advanced Mapper in 2004 and achieved DCM Evaluator status through the University of Bradford in 2005.In 2013 she completed her requirements to become a trainer. She has been in and around Missouri nursing homes since 1994, first as a LTC nurse manager/director and then as part of the MU-Sinclair School of Nursing QIPMO & PRIMARIS programs. She is now associate faculty for the MU-RN & NHA Enhanced Leadership Development Academy in the St Louis area.

# **Entitlements**

- Participants will have the opportunity to become Certified DCM Basic Users.
   Upon successful completion of the course, a Basic User is entitled to carry out DCM for purposes of routine evaluative work within the care setting where the User is employed, either independently or as part of a team of qualified users. If you work as a consultant, you are entitled to map at the care setting(s) to which you currently offer your services, either independently or as part of a team of qualified users.
- All attendees will receive a Certificate of Attendance.
- Jentle Harts has applied for Category I Continuing Education for LSW, LCSW, LMFT & LMHC by the Behavioral Health and Human Services Licensing Board, Indiana Professional Licensing Agency and Indiana State Board of Health Facility Administrators Professional Licensing Agency for Health Facility Administrator CE's.

## Registration

The fee is \$650.00 for the first attendee from a facility and \$600.00 for each other attendee from the same facility. This fee includes lunch, refreshments and a course packet with a User's Manual. The fee does not cover overnight accommodations or other travel related expenses. **Register soon as class size is limited!** 

## **Course Outline**

- The four-day course facilitates participants becoming thoroughly familiar with the method and theory of DCM. The interactive classes inspire confidence in attendees who will be able to immediately apply their learning in practical ways.
- There will be an examination on the final day.
- Participants should bring a calculator and pencils.
- Participants will receive a Certificate on successful completion of the examination.
   19.0 CEU's are available for social workers and health facility administrators.

## Daily schedule

#### **April 7**

Registration 8:30 a.m. Class 9:00 a.m. –5:00 p.m.

### **April 8 & 9**

8:30 a.m. - 5:00 p.m.

#### April 10

8:30 to 2:30p.m.



P.O. Box 551087 Indianapolis, Indiana 46205 (317) 255-2248 info@jentleharts.com www.jentleharts.com

# Registration

# Learning To Use Dementia Care Mapping (Basic Level – Edition 8)

**CLASS DATES: April 7 – 10, 2014** 

## **Fee and Registration**

The fee is \$650.00 for the first person from a facility and \$600 for each other attendee from the same facility. The fee includes lunch, refreshments and a course packet with all class materials, but does not include overnight accommodations or other travel expenses. To reserve a space, complete and return this registration form. Please complete one form per attendee. Checks may be combined.

### **Cancellation Conditions**

Cancellations received 10 days prior to the class date will be subject to an administrative charge of 20% of the course fee. For cancellations received after the 10 day limit, or for non-attendance without notice, the fee is payable in full.

Please print clearly. Use separate form for each attendee.	
Name	Title
Organization	
Address	
City	State Zip
Telephone Fax	Email
Payment	
I have enclosed a check for \$	(payable to Jentle Harts Consulting)

## **Please Return To:**

**Jentle Harts Consulting** 

PO Box 551087

Indianapolis, Indiana 46205

Phone (317) 255-2248 info@jentleharts.com www.jentleharts.com