

**2013 ANNUAL
LONG-TERM CARE PROVIDER MEETINGS**

SPONSORED BY

THE MISSOURI DEPARTMENT OF HEALTH & SENIOR SERVICES

SECTION FOR LONG-TERM CARE REGULATION

**REGION 7
ST LOUIS, MISSOURI
MONDAY, JULY 22, 2013
NOON – 4:00**

- 12:00 WELCOME - UPDATES FROM SLCR AND MC5**
- 12:15 HOW THE CPS CAN HELP YOU IMPLEMENT QAPI IN A CONFIDENTIAL ENVIRONMENT**
*KATHY WIRE, JD, MBA, CPHRM, PROGRAM MANAGER,
CENTER FOR PATIENT SAFETY*
- 12:45 RISKY BUSINESS - HONORING CONTROVERSIAL RESIDENT CHOICES**
MATT YOUNGER, MS, LNHA, ADMINISTRATOR, SLCR
- 1:15 APPROPRIATE RESPONSES: RESIDENT-TO-RESIDENT ALTERCATIONS**
*ZOE DEARING, BME, MT, PROFESSIONAL EDUCATION COORDINATOR,
ALZHEIMER'S ASSOCIATION – ST. LOUIS CHAPTER*
- 1:45 REFRESHMENTS / NETWORKING**
- 2:00 PUTTING YOUR BEST FORWARD: PREPARING FOR INFORMAL DISPUTE RESOLUTION (IDR)**
*DOROTHY ANDRAE, MHA, BSRN, CPHQ, DIRECTOR CLINICAL REVIEW AND
PATIENT SAFETY, HOSPITAL, PRIMARIS*
- 3:00 QAPI: FROM INTRODUCTION TO APPLICATION**
MATT YOUNGER, MS, LNHA, ADMINISTRATOR, SLCR
- ENHANCED LEADERSHIP DEVELOPMENT ACADEMY PARTICIPANTS SHARE ACCOMPLISHMENTS**
*JEFF ROBBINS, MS, LNHA - THE BLUFFS, COLUMBIA
JUDITH IBIDOKUN, BSN, RN AND ANGELA DESNOYER, RN -
LUTHERAN SENIOR SERVICES AT HIDDEN LAKE, ST. LOUIS*