

2013 ANNUAL LONG-TERM CARE PROVIDER MEETINGS

SPONSORED BY

THE MISSOURI DEPARTMENT OF HEALTH & SENIOR SERVICES

SECTION FOR LONG-TERM CARE REGULATION

REGION 6
JEFFERSON CITY, MISSOURI
TUESDAY, JULY 23, 2013
NOON – 4:00

- 12:00 WELCOME - UPDATES FROM SLCR AND MC5
- 12:15 RISKY BUSINESS - HONORING CONTROVERSIAL RESIDENT CHOICES
MATT YOUNGER, MS, LNHA, ADMINISTRATOR, SLCR
- 12:45 APPROPRIATE RESPONSES: RESIDENT-TO-RESIDENT ALTERCATIONS
*ZOE DEARING, BME, MT, PROFESSIONAL EDUCATION COORDINATOR,
ALZHEIMER'S ASSOCIATION – ST. LOUIS CHAPTER*
- 1:15 REFRESHMENTS / NETWORKING
- 1:30 PUTTING YOUR BEST FORWARD: PREPARING FOR INFORMAL DISPUTE
RESOLUTION (IDR)
BETSY STEVENS, LNHA, IDR REVIEWER, PRIMARIS
- 2:30 HOW THE CPS CAN HELP YOU IMPLEMENT QAPI IN A CONFIDENTIAL
ENVIRONMENT
*KATHY WIRE, JD, MBA, CPHRM, PROGRAM MANAGER,
CENTER FOR PATIENT SAFETY*
- 3:00 QAPI: FROM INTRODUCTION TO APPLICATION
MATT YOUNGER, MS, LNHA, ADMINISTRATOR, SLCR
- ENHANCED LEADERSHIP DEVELOPMENT ACADEMY PARTICIPANTS SHARE
ACCOMPLISHMENTS
*JEFF ROBBINS, MS, LNHA - THE BLUFFS, COLUMBIA
JUDITH IBIDOKUN, BSN, RN AND ANGELA DESNOYER, RN -
LUTHERAN SENIOR SERVICES AT HIDDEN LAKE, ST. LOUIS*