

2013 ANNUAL LONG-TERM CARE PROVIDER MEETINGS

SPONSORED BY

THE MISSOURI DEPARTMENT OF HEALTH & SENIOR SERVICES

SECTION FOR LONG-TERM CARE REGULATION

REGION 5
HANNIBAL, MISSOURI
MONDAY, JULY 29, 2013
1:00 – 5:00

- 1:00 WELCOME - UPDATES FROM SLCR AND MC5
- 1:15 RISKY BUSINESS - HONORING CONTROVERSIAL RESIDENT CHOICES
MATT YOUNGER, MS, LNHA, ADMINISTRATOR, SLCR
- 1:45 APPROPRIATE RESPONSES: RESIDENT-TO-RESIDENT ALTERCATIONS
*ZOE DEARING, BME, MT, PROFESSIONAL EDUCATION COORDINATOR,
ALZHEIMER'S ASSOCIATION – ST. LOUIS CHAPTER*
- 2:15 REFRESHMENTS / NETWORKING
- 2:30 PUTTING YOUR BEST FORWARD: PREPARING FOR INFORMAL DISPUTE
RESOLUTION (IDR)
*DOROTHY ANDRAE, MHA, BSRN, CPHQ, DIRECTOR CLINICAL REVIEW AND
PATIENT SAFETY, HOSPITAL, PRIMARIS*
- 3:30 HOW THE CPS CAN HELP YOU IMPLEMENT QAPI IN A CONFIDENTIAL
ENVIRONMENT
*KATHY WIRE, JD, MBA, CPHRM, PROGRAM MANAGER,
CENTER FOR PATIENT SAFETY*
- 4:00 QAPI: FROM INTRODUCTION TO APPLICATION
MATT YOUNGER, MS, LNHA, ADMINISTRATOR, SLCR
- ENHANCED LEADERSHIP DEVELOPMENT ACADEMY PARTICIPANTS SHARE
ACCOMPLISHMENTS
*JEFF ROBBINS, MS, LNHA - THE BLUFFS, COLUMBIA
JUDITH IBIDOKUN, BSN, RN AND ANGELA DESNOYER, RN -
LUTHERAN SENIOR SERVICES AT HIDDEN LAKE, ST. LOUIS*