

2013 ANNUAL
LONG-TERM CARE PROVIDER MEETINGS

SPONSORED BY
THE MISSOURI DEPARTMENT OF HEALTH & SENIOR SERVICES
SECTION FOR LONG-TERM CARE REGULATION

REGION 3
KANSAS CITY, MISSOURI
FRIDAY, JULY 26, 2013
9:00 – 1:00

- 9:00 WELCOME - UPDATES FROM SLCR AND MC5**
- 9:15 HOW THE CPS CAN HELP YOU IMPLEMENT QAPI IN A CONFIDENTIAL ENVIRONMENT**
- KATHY WIRE, JD, MBA, CPHRM, PROGRAM MANAGER,
CENTER FOR PATIENT SAFETY*
- 9:45 RISKY BUSINESS - HONORING CONTROVERSIAL RESIDENT CHOICES**
- MATT YOUNGER, MS, LNHA, ADMINISTRATOR, SLCR*
- 10:15 APPROPRIATE RESPONSES: RESIDENT-TO-RESIDENT ALTERCATIONS**
- ZOE DEARING, BME, MT, PROFESSIONAL EDUCATION COORDINATOR,
ALZHEIMER'S ASSOCIATION – ST. LOUIS CHAPTER*
- 10:45 REFRESHMENTS / NETWORKING**
- 11:00 PUTTING YOUR BEST FORWARD: PREPARING FOR INFORMAL DISPUTE RESOLUTION (IDR)**
- SUSIE BRISCOE, BS, LNHA, IDR REVIEWER, PRIMARIS*
- 12:00 QAPI: FROM INTRODUCTION TO APPLICATION**
- MATT YOUNGER, MS, LNHA, ADMINISTRATOR, SLCR*
- ENHANCED LEADERSHIP DEVELOPMENT ACADEMY PARTICIPANTS SHARE ACCOMPLISHMENTS**
- JEFF ROBBINS, MS, LNHA - THE BLUFFS, COLUMBIA
JACKI PUDLOWSKI, MSW, LNHA - NHC HEALTHCARE, DESLOGE*