2013 Annual
Long-Term Care Provider Meetings
Sponsored by
The Missouri Department of Health & Senior Services
Section for Long-Term Care Regulation
Region 2
Cape Girardeau, Missouri
Monday, July 15, 2013
1:00 – 5:00

1:00  Welcome - Updates from SLCR and MC5

1:15  How the CPS Can Help You Implement QAPI in a Confidential Environment

   Kathy Wire, JD, MBA, CPHRM, Program Manager, Center for Patient Safety

1:45  Risky Business - Honoring Controversial Resident Choices

   Matt Younger, MS, LNHA, Administrator, SLCR

2:15  Appropriate Responses: Resident-to-Resident Altercations

   Zoe Dearing, BME, MT, Professional Education Coordinator, Alzheimer’s Association – St. Louis Chapter

2:45  Refreshments / Networking

3:00  Putting Your Best Forward: Preparing For Informal Dispute Resolution (IDR)

   Dorothy Andrae, MHA, BSRN, CPHQ, Director Clinical Review and Patient Safety, Hospital, Primaris

4:00  QAPI: From Introduction to Application

   Matt Younger, MS, LNHA, Administrator, SLCR

   Enhanced Leadership Development Academy Participants Share Accomplishments

   Jeff Robbins, MS, LNHA - The Bluffs, Columbia
   Jacki Pudlowski, MSW, LNHA - NHC Healthcare, Desloge