

2013 ANNUAL LONG-TERM CARE PROVIDER MEETINGS

SPONSORED BY

THE MISSOURI DEPARTMENT OF HEALTH & SENIOR SERVICES

SECTION FOR LONG-TERM CARE REGULATION

REGION 1
SPRINGFIELD, MISSOURI
FRIDAY, JULY 12, 2013
9:30 – 1:30

- 9:30 WELCOME - UPDATES FROM SLCR AND MC5
- 9:45 HOW THE CPS CAN HELP YOU IMPLEMENT QAPI IN A CONFIDENTIAL ENVIRONMENT
*MATT YOUNGER, MS, LNHA, ADMINISTRATOR, SLCR
PRESENTED IN COLLABORATION WITH THE CENTER FOR PATIENT SAFETY*
- 10:15 RISKY BUSINESS - HONORING CONTROVERSIAL RESIDENT CHOICES
MATT YOUNGER, MS, LNHA, ADMINISTRATOR, SLCR
- 10:45 APPROPRIATE RESPONSES: RESIDENT-TO-RESIDENT ALTERCATIONS
*ZOE DEARING, BME, MT, PROFESSIONAL EDUCATION COORDINATOR,
ALZHEIMER'S ASSOCIATION – ST. LOUIS CHAPTER*
- 11:15 REFRESHMENTS / NETWORKING
- 11:30 PUTTING YOUR BEST FORWARD: PREPARING FOR INFORMAL DISPUTE RESOLUTION (IDR)
BETSY STEVENS, LNHA, IDR REVIEWER, PRIMARIS
- 12:30 QAPI: FROM INTRODUCTION TO APPLICATION
MATT YOUNGER, MS, LNHA, ADMINISTRATOR, SLCR
- ENHANCED LEADERSHIP DEVELOPMENT ACADEMY PARTICIPANTS SHARE ACCOMPLISHMENTS
*JEFF ROBBINS, MS, LNHA - THE BLUFFS, COLUMBIA
JACKI PUDLOWSKI, MSW, LNHA - NHC HEALTHCARE, DESLOGE*