2013 Annual
Long-Term Care Provider Meetings

Sponsored by
The Missouri Department of Health & Senior Services
Section for Long-Term Care Regulation
Region 1
Springfield, Missouri
Friday, July 12, 2013
9:30 — 1:30

9:30 WELCOME - UPDATES FROM SLCR AND MC5

9:45 HOW THE CPS CAN HELP YOU IMPLEMENT QAPI IN A CONFIDENTIAL ENVIRONMENT

Matt Younger, MS, LNHA, Administrator, SLCR
Presented in Collaboration with the Center for Patient Safety

10:15 RISKY BUSINESS - HONORING CONTROVERSIAL RESIDENT CHOICES

Matt Younger, MS, LNHA, Administrator, SLCR

10:45 APPROPRIATE RESPONSES: RESIDENT-TO-RESIDENT ALTERCATIONS

Zoe Dearing, BME, MT, Professional Education Coordinator, Alzheimer’s Association – St. Louis Chapter

11:15 REFRESHMENTS / NETWORKING

11:30 PUTTING YOUR BEST FORWARD: PREPARING FOR INFORMAL DISPUTE RESOLUTION (IDR)

Betsy Stevens, LNHA, IDR Reviewer, Primaris

12:30 QAPI: FROM INTRODUCTION TO APPLICATION

Matt Younger, MS, LNHA, Administrator, SLCR

Enhanced Leadership Development Academy Participants Share Accomplishments

Jeff Robbins, MS, LNHA - The Bluffs, Columbia
Jacki Pudlowski, MSW, LNHA - NHC Healthcare, Desloge