

Use Advancing Excellence Tools to Implement Consistent Assignment



Have you chosen your new goals with Advancing Excellence yet? Visit www.nhqualitycampaign.org and find support materials for many quality initiatives to improve the care of residents. Advancing Excellence's nine new quality-improvement goals include **four process goals** and **five clinical outcome goals**. This article describes one of the process goals, **Consistent Assignment**.

Designed to support caregivers' increased familiarity with residents, Consistent Assignment strengthens relationships between caregivers and both residents and their family members. Implementing **Consistent Assignment** is a fundamental, person-centered practice that can have huge impacts on



Healthcare Business Solutions

your clinical outcome goals. Choose the **Consistent Assignment** goal for tools to help your community consistently care for its residents with the same caregivers, especially CNAs and nurses.

From the **Home** page, click on the **Explore New Goals** box. Find the blue **Consistent Assignment** tab on the chart, and the green "go" buttons. Navigate as you wish. Click the **Identify Baseline** button to find the tracking tool to identify the number of caregivers each of your residents have in a given month. This tool is valuable. It assesses whether your staff are consistently assigned to your residents and shows where there is need for improvement. Many other valuable resources are available on the site including: consumer and staff fact sheets, probing questions, and a list of the many benefits of implementing this goal.

There is still time to join the Advancing Excellence campaign and aid your change process. **Lock in your goals and become a registered participant.** Each registered participant must select at least one process goal and one other goal. **Ready. Set. Go. Be recognized as a partner of this quality campaign!**

For more information, contact a MO LANE Planning Committee Member:

Department of Health & Senior Services • Primaris • State LTC Ombudsman • MC5 • Missouri League for Nursing • Missouri Center for Patient Safety • QIPMO • LeadingAge Missouri • Missouri Association of Nursing Home Administrators • Missouri Health Care Association • Missouri Board of Nursing Home Administrators • MALTCP • Missouri Veteran's Commission • Missouri Pain Initiative • Heartland Kidney Network • Missouri Hospice and Palliative Care Association