

Webco Manor Marshfield, MO



Webco Manor is a county owned 120-resident skilled nursing home with an attached 24 resident residential care home located in Marshfield. It was originally constructed in 1974. The residential care home was added in 1986 and a rehabilitation unit was added in the late 1990's.

Administrator Cathy Rust serves as the MC5 (Missouri's culture change coalition) Southwest Regional Coordinator.

MEALS

Ms. Rust said Webco is known for their food. Residents who go home often return to visit during mealtimes. They post menus but residents can order what they want. Hostesses greet resident in the dining room and dietary aids take orders. Food items and snacks available to residents at all times. Liberalize diets are encouraged as often as possible.

ROOMS

Residents can furnish and decorate their rooms as they choose. Wireless internet is available in the lobby area. Residents can choose the type of baths they prefer. Overhead paging is only used for fire drills and emergencies.

STAFFING

They use consistent staffing assignments as much as possible. Exceptional caregivers are recognized with the Mima Drane Nurse Aide of the Year Award, named after former resident Mima Drane. Award winners are chosen by their peers and receive cash and other prizes as well as a having their name posted in the front lobby below a photo of Ms. Drane.



During my tour, I spoke with resident Georgia Muse. Ms. Muse has lived at Webco for four years. Prior to moving in, she served Webco residents as a volunteer. She has continued her volunteering as a resident. She helps other residents by checking in on them to see if they need anything. She also waters plants around the home, inside and outside. She said she has always liked plants. Her room is filled with plants and photographs of her 30 years as a square dancer. She danced at the Ozark Jubilee for six years in the 1960's.



Ms. Muse also spends a lot of time in the activities room. She enjoys bingo and music groups that visit. She loves the Bible and attends a Bible study meeting every morning and Sunday school weekly. She said Webco does everything well. She likes the recent changes to the meal service, especially how they take orders.

Also during my visit, I met Gladys Smiley who was turning 101 years-old the next day.



Residents Norma and Earl Baker also showed off Ms. Baker's paintings and a display of Mr. Baker's military service that decorate their room.



Section for Long Term Care
Regulation Administrator Matt
Younger visiting with Webco
Manor resident.

